

MINUTES OF A MEETING OF THE ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE HELD IN COUNCIL CHAMBER, CIVIC OFFICES ANGEL STREET BRIDGEND CF31 4WB ON TUESDAY, 8 SEPTEMBER 2015 AT 10.00 AM

Present

Councillor D Sage – Chairperson

M Butcher
LC Morgan

N Farr
M Thomas

EM Hughes
E Venables

JE Lewis

Officers:

Jackie Davies
Carmel Donovan
Darren Mepham

Head of Adult Social Care
Group Manager - Older People
Chief Executive

10. APOLOGIES FOR ABSENCE

Apologies for absence were received from the following Members for the reasons so stated:

Councillor N Clarke – Holiday
Councillor P A Davies – Unwell
Councillor P J White - Holiday.

11. DECLARATIONS OF INTEREST

Councillor E Venables declared a prejudicial interest in agenda item 5 – The Social Services and Wellbeing (Wales) Act 2014, Including Eligibility Criteria and Supporting Vulnerable People Update as her Aunt receives Meals at Home and she has power of attorney and technically pay half towards this service. Councillor Venables withdrew from the meeting during consideration of the Meals at Home service. Councillor Venables declared a personal interest in agenda item 5 – The Social Services and Wellbeing (Wales) Act 2014, Including Eligibility Criteria and Supporting Vulnerable People Update as her Mother is a recipient of the Telecare service.

Councillor D Sage - declared a personal interest in agenda item 5 – The Social Services and Wellbeing (Wales) Act 2014, Including Eligibility Criteria and Supporting Vulnerable People Update as he is a recipient of services which are the subject of the Eligibility Criteria.

12. APPROVAL OF MINUTES

RESOLVED: That the minutes of the Adult Social Care Overview and Scrutiny Committee of 22 June 2015 were approved as a true and accurate record.

13. FORWARD WORK PROGRAMME UPDATE

The Scrutiny Officer presented a report which detailed the items to be considered at the next meeting of the Committee and sought confirmation of the information and invitees required.

Conclusions:

The Committee noted the items to be considered at its meeting on 11 November 2015 and the invitees to attend to attend the meeting of the Committee on 13 January 2016.

14. **THE SOCIAL SERVICES AND WELLBEING (WALES) ACT 2014, INCLUDING ELIGIBILITY CRITERIA AND SUPPORTING VULNERABLE PEOPLE UPDATE**

The Scrutiny Officer introduced the report on the Social Services and Wellbeing (Wales) Act 2014 which provided an update on the new National Eligibility Criteria and the process which will be applied to all people requiring managed care and support services; and updates on Supporting Vulnerable People and the Meals at Home service.

The Head of Adult Social Care reported that Cabinet at its meeting on 3 February 2015 approved a proposal to raise the Council's eligibility criteria from moderate to that of substantial and critical subject to consultation. She stated that Cabinet at its meeting on 16 June 2015 received a report on the progress against the consultation events that were carried out on the proposed change. She highlighted the stakeholder groups which been engaged and received presentations on the new Act and Eligibility Criteria.

The Head of Adult Social Care informed the Committee of the new National Eligibility Criteria which was made up of two parts, the first of which was to assess if care and support intervention can address the need, risk or barrier or enhance the resources that will enable the individual to achieve their personal wellbeing outcomes. The second part of the process is the determination that that the individual's wellbeing outcomes cannot be met, or cannot be sufficiently be met, solely through care and support co-ordinated by themselves, their family or carer or others. She stated that the interim arrangements proposed had been implemented. The new eligibility criteria would be applied to all people requiring managed care and support services.

The Head of Adult Social Care outlined to the Committee how the Council supports and funds a range of third sector agencies to support people within the community through prevention and wellbeing services.

The Head of Adult Social Care informed the Committee of the work being undertaken across the Western Bay Community Services Board which had seen the development of an intermediate care team known as the Community Resource Team, made up of health and social care staff. This team delivers short term interventions that address needs at a time of crisis or when people's needs change, with the aim of maximising recovery and ongoing independence. She stated that the Regional Board was currently finalising a formal legal agreement known as a Section 33 agreement which would be a pooled fund arrangement. The financial contribution to the Pooled Fund arrangement will be £2,145,000 from BCBC and £2,187,043 from Abertawe Bro Morgannwg University Health Board with a total pooled indicative value of £4,332,043.

The Head of Adult Social Care informed the Committee of case studies and comments received from users of the Community Resource Team.

The Head of Adult Social Care also informed the Committee of the work being undertaken to re-model the Meals at Home service.

The Committee referred to the categories used to assess service users in relation to eligibility criteria and requested definitions for each category. The Committee also questioned what had happened to the 73 cases which had been incorrectly categorised. The Committee questioned what had happened to the remaining 132 cases to be reviewed. The Group Manager Older People informed the Committee that service users assessed as moderate would be in need of regular support. There would be no service users at deficit as a result of being assessed in accordance with the new eligibility criteria. Alternative support / providers would be sought for service users assessed as being in need of moderate support, for example in relation to providing help for shopping. The Group Manager Older People informed the Committee that service users can be moved from one category to another but would not be disadvantaged. She stated that there is a bespoke system of review of service users in place. The review is about assessing risk and need with reviews taking place regularly. Once a service user's care is stable, reviews would take place annually.

The Committee questioned how access to a service would be removed from a service user. The Group Manager Older People informed the Committee that it was not about removing a service from a service user but it was about recognising that barriers come with disability and frailty. The Group Manager Older People stated that no service user would be put at risk. A member of the Committee stated that the duty to assess was about empowering people and independence.

The Committee questioned whether there is an assessment tool in being. The Group Manager Older People informed the Committee that the Council is required by the Welsh Government to have an integrated assessment framework. From April 2016 wellbeing outcomes would be looked at in relation to what matters to service users. The framework was about strengths, resources and what matters to service users and is part of a national pilot project. The Group Manager Older People informed the Committee that there was no prescribed tool but it was focused on individuals and what matters to them. The skills of Social Work staff would be used to assess service users.

In response to a question from the Committee as to the composition of the CRT, the Group Manager Older People stated that the Team is comprised of a couple of hundred staff, both males and females and offer reablement services in order to maximise what matters most to the individual. There is a focus on maximising the independence of individuals.

In response to a question from the Committee as to the financial contribution made by the ABMU, the Group Manager Older People stated that the contribution made by the ABMU is £2,187,043, with the Council's contribution being £2,145,000 and commented that the service is very much an integrated service. Continuing health care was outside this remit. The grant funding of £9m had been used across the Western Bay region. The Group Manager Older People informed the Committee that the Minister had announced that intermediate care funding would continue which went to the ABMU of which the County Borough would receive £300k. This funding was preventing people from going into hospital and getting people discharged from hospital sooner. The Cabinet Member Economic Development and Regeneration informed the Committee that the CRT had delivered savings to the ABMU but these savings would not be realised to the Council until there was full integration of health with local government.

The Committee questioned whether recipients of direct payments were able to purchase the services of the Council. The Head of Adult Social Care informed the Committee that service users would be able to purchase services from the Council from direct payments from April 2016. The Head of Adult Social Care also informed the Committee that service users may have 1 or 2 hours of support per week. Service users who have 4

calls per day generally would not be placed in the moderate category. A member of the Committee commented that people would pay less to the private sector than to the public sector for services. The Head of Adult Social Care informed the Committee that the Council was going through a remodelling of homecare services.

The Committee asked how therapeutic services were accessed. The Group Manager Older People stated that people were able to access therapeutic services free of charge for up to 6 weeks, which could be for a longer duration where appropriate.

The Committee questioned whether there had been a decrease in the take up of the Meals at Home service as a result of the increase in charges and also questioned the take up of the afternoon tea service. The Head of Adult Social Care informed the Committee that there had been no decrease in take up of the Meals at Home service since the increase in charges and there had been a 10% take up since the introduction of the afternoon tea service.

The Committee thanked the invitees for their contribution.

Conclusions

The Committee noted the report, which provided the Committee with an update on the consultation and engagement with stakeholders about the changes that the Social Services and Wellbeing (Wales) Act, 2014 will bring. The report also included updates on Eligibility Criteria, Supporting Vulnerable People, working with the 3rd Sector, Regional Community Services Project Board and the Meals at Home service.

- Members were pleased to learn that there was a clear commitment from ABMU Health Board, including an equal contribution to the pooled fund agreement, which will enable an improved 'whole system' approach.
- Members were concerned that there is currently no recognition for the Authority for the contribution it makes to savings as a consequence of partnership working.
- Members queried what has happened to people who have not been re-categorised as a result of the review.
- Members were concerned that support provided by BCBC costs substantially more than the same services provided by the private sector.

Further information requested

- Members requested typical examples of how service users have been categorised to illustrate how the process is carried out and what sort of criteria has been used.
- Members requested a copy of the assessment scale used to identify, monitor and measure outcomes for service users.
- Members requested a detailed breakdown of the cases of the 132 people previously in the 'moderate' category who were not reallocated to another category, including details of what has happened to them following the review.
- Members requested a list of private residential and domiciliary service providers in BCBC.
- Members requested further information on whether BCBC are considering using the 'self-directed support' approach, currently used in England and recently piloted in Wrexham, where service users are helped to take control of their own support using a personal budget plan.

15. URGENT ITEMS

There were no urgent items.

The meeting closed at 11.41 am